Skip goodbye page

If you want to minimise the dialog at the end of the session, you can set up the chat solution to skip the goodbye page that appears when the chatter ends a chat. With this feature turned on the chat session is ended "automatically", given that the chatter has entered his email address in the initial phase of the chat.

If the chatter has not entered his e-mail address in the initial phase of the chat or he hasn't been prompted for it, the chatter is still sent to the goodbye page after having ended the dialog.

This feature is activated through the "*Skip chat goodbye page and send e-mail automatically*" property checkbox in the Administration Portal's chat settings (*Administration Portal->Users->Products->Chat*).