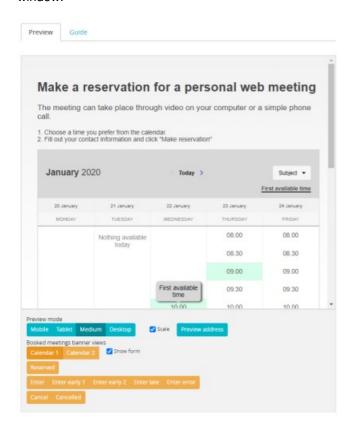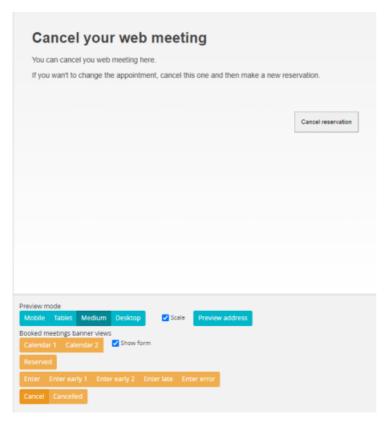# Customising and creating translations for Queue reservation banner

For all banners created, you will get a sneak peek into it, in the **Preview** section on the right while on the Edit banner window.

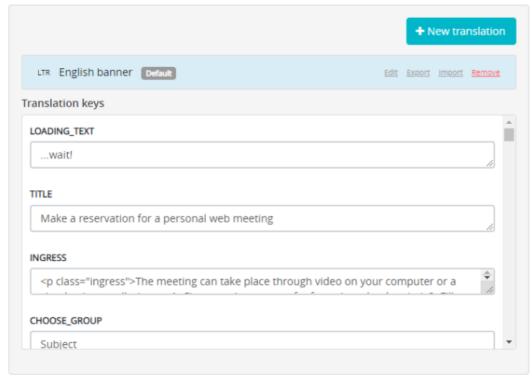Further down, there are a number of orange buttons, which when clicked will show what the customer will see at his end. For example : When clicked on **Enter**, it displays what the visitor sees right before the meeting starts. Click**Enter early 1**, it displays the message,when the visitor is too early and so on. When pressing cancel and cancelled you will also see the templates for when a meeting has been cancelled.

Cancel your web meeting

You can cancel you web meeting here.

If you wan't to change the appointment, cancel this one and then make a new reservation.

Cancel reservation

Preview mode

Mobile   Tablet   Medium   Desktop   ☑ Scale   Preview address

Booked meetings banner views

Calendar 1   Calendar 2   ☑ Show form

Reserved

Enter   Enter early 1   Enter early 2   Enter late   Enter error

Cancel   Cancelled

If you wish to change any text in the template, you can do it in the Translations Tab. The changes can be seen immediately in the preview section. Click **Save** if you are happy with the changes.

List of translations

+ New translation

LTR   English banner   Default   Edit   Export   Import   Remove

Translation keys

LOADING_TEXT

...wait!

TITLE

Make a reservation for a personal web meeting

INGRESS

<p class="ingress">The meeting can take place through video on your computer or a

CHOOSE_GROUP

Subject

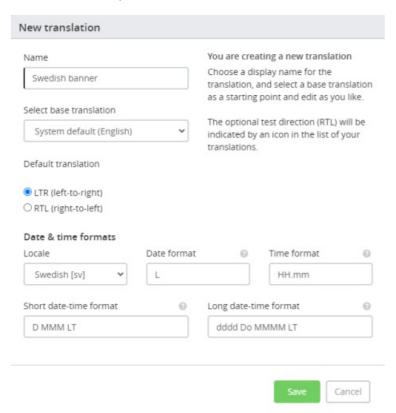## Creating language banners

To create different language versions for the banners, Click on   **+ New translation**   icon to open the New translation window.

Enter the necessary details and Save the translation.

New translation

Name

Swedish banner

Select base translation

System default (English)

You are creating a new translation

Choose a display name for the translation, and select a base translation as a starting point and edit as you like.

The optional test direction (RTL) will be indicated by an icon in the list of your translations.

Default translation

● LTR (left-to-right)
○ RTL (right-to-left)

Date & time formats

Locale

Swedish [sv]

Date format

L

Time format

HH.mm

Short date-time format

D MMM LT

Long date-time format

dddd Do MMMM LT

Save   Cancel

You will now see the banner in both languages

| General | Settings | HTML | CSS | Subject mapping | Translations |

Preview   Guide

Create translations or custom content for banners

Translate or customize existing content in banners. You can also add new custom text in the section below. These will be added to all existing translations in the #custom translation list.

List of translations

+ New translation

| LTR English banner [Default] | Edit Export Import Remove |
| LTR Swedish banner | Edit Export Import Remove |

Translation keys

LOADING_TEXT

...wait!

TITLE

Boka ett personligt webbmöte

INGRESS

<p class="ingress">Mötet kan ske via video på din dator eller ett enkelt telefonsamtal.

CHOOSE_GROUP

Subject

Custom translation list

This is used in the HTML-tab e.g. {{= conf.Name }}

| Name | Text | + New custom key |

Boka ett personligt webbmöte

Mötet kan ske via video på din dator eller ett enkelt telefonsamtal.

1. Välj en tid som du föredrar från kalendern.

2. Fyll i dina kontaktuppgifter och klicka på "Gör bokning"

| January 2020 | | Today > | | Subject ▼ |

First available time

20 January	21 January	22 January	23 January	24 January
MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY
	Nothing available today		08.00	08.00
			08.30	08.30
			09.00	09.00
		First available time	09.30	09.30
		10.00	10.00	10.00

Preview mode

Mobile Tablet Medium Desktop   ☑ Scale   Preview address

Booked meetings banner views

Calendar 1 Calendar 2   ☑ Show form

Reserved

Enter Enter early 1 Enter early 2 Enter late Enter error

Cancel Cancelled

Further down in the translations tab, you have a list of error codes and the messages that can be modified to be displayed in different languages.

Error code translations

This is used to display/translate error codes from backend

The time you selected is no longer available. Please select a another time.

20 OutsideBookableHours

The meeting time you tried to reserve is outside our opening hours. Please select another

21 RequiredFieldMissing

One or more required fields was missing. Please fill all fields before making a reservation.

22 LimitReached

You have already made a reservation this day. Please select another day or cancel your cur