

## **Puzzel Contact Centre Chat (New) Documentation**

How to configure a Puzzel Contact Centre Chat (New)

How to access Puzzel Contact Centre Chat (New) Configuration

How to set up a new configuration

## What is an interaction?

- How to add an interaction
- How to edit an interaction
- How to design a panel

How to define behaviour

How to edit a chat interaction

How to edit a post chat interaction

How to edit a post chat survey

How to add rules for the Puzzel Contact Centre Chat (New)

How to use site mapping for the Puzzel Contact Centre Chat (New)