## Puzzel Contact Centre - Standard traffic rates

United Kingdom

Valid from 1st of October 2023

All prices are in GBP and ex. VAT Standard Rates

|  | Per | Per <br> minute |
| :--- | :---: | :---: |
| Inbound Calls | Call | $£ 0,000$ |
| $£ 0,047$ |  |  |
| UK Freephone - 0800 | $£ 0,000$ | $£ 0,020$ |
| International number | $£ 0,000$ | $£ 0,030$ |


|  | Per <br> Call | Per <br> minute |
| :--- | :---: | :---: |
| Agent Connect | $£ 0,000$ | $£ 0,012$ |
| Agent logged on to Landline | $£ 0,000$ | $£ 0,093$ |
| Agent logged on to UK Mobile | $£ 0,000$ | $£ 0,000$ |


|  |  |  |
| :--- | :---: | :---: |
|  | Per |  |
| National Calls | Call | Per minute | | Per |
| :---: | :---: |
| SMS |


|  |  |  |
| :--- | :---: | :---: |
|  | Per |  |
| Special Numbers | Call | Per minute |
| Harmonised service of social value | $£ 0,000$ | $£ 0,000$ |
| International operator service | $£ 0,000$ | $£ 0,000$ |
| National power cut service | $£ 0,000$ | $£ 0,000$ |
| NHS (non-emergency) | $£ 0,000$ | $£ 0,000$ |
| NHS (track \& trace) | $£ 0,000$ | $£ 0,000$ |
| Police (non-emegrency) | $£ 0,000$ | $£ 0,000$ |
| Stop Scams 159 | $£ 0,000$ | $£ 0,046$ |
| UK Blind and Disabled Directory Enquiries | $£ 1,992$ | $£ 0,035$ |
| UK Emergency Services | $£ 1,482$ | $£ 0,041$ |
| UK Emergency Services (hearing-impaired) | $£ 0,000$ | $£ 1,811$ |
| UK Fixed Fee 10 | $£ 0,213$ | $£ 0,036$ |
| UK Fixed Fee 3 | $£ 0,201$ | $£ 0,036$ |
| UK Fixed Fee 6 | $£ 0,213$ | $£ 0,036$ |
| UK Fixed Fee 8 | $£ 0,145$ | $£ 0,036$ |
| UK Fixed Fee 9 | $£ 0,382$ | $£ 0,036$ |
| UK Freephone | $£ 0,000$ | $£ 0,000$ |
| UK International Operator | $£ 0,000$ | $£ 1,275$ |
| UK Mobile Voice and Data | $£ 0,000$ | $£ 0,048$ |
| UK National Non Geographic - NGNO3 | $£ 0,000$ | $£ 0,012$ |
| UK National Non Geographic - NGNO3 | $£ 0,000$ | $£ 0,012$ |
| UK National Operator | $£ 1,365$ | $£ 0,035$ |
| UK NGCS SCOO1 (Oppm) | $£ 0,000$ | $£ 0,035$ |
| UK NGCS SCOO2 (1ppm) | $£ 0,000$ | $£ 0,044$ |
| UK NGCS SCOO3 (2ppm) | $£ 0,000$ | $£ 0,055$ |
| UK NGCS SC004 (3ppm) | $£ 0,000$ | $£ 0,064$ |
| UK NGCS SC005 (4ppm) | $£ 0,000$ | $£ 0,074$ |
| UK NGCS SC006 (5ppm) | $£ 0,000$ | $£ 0,084$ |

UK NGCS SCOO7 (6ppm) UK NGCS SCOO8 (7ppm) UK NGCS SCOO9 (8ppm) UK NGCS SC010 (9ppm) UK NGCS SCO11 (10ppm) UK NGCS SCO12 (11ppm) UK NGCS SCO13 (12ppm) UK NGCS SCO14 (13ppm) UK NGCS SC015 (15ppm) UK NGCS SCO16 (20ppm) UK NGCS SCO17 (25ppm) UK NGCS SCO17 (25ppm) UK NGCS SCO18 (30ppm) UK NGCS SCO19 (35ppm) UK NGCS SCO20 (36ppm) UK NGCS SCO21 (40ppm) UK NGCS SCO22 (45ppm) UK NGCS SCO23 (46ppm) UK NGCS SCO24 (50ppm) UK NGCS SCO24 (50ppm) UK NGCS SCO25 (55ppm) UK NGCS SCO25 (55ppm) UK NGCS SCO26 (60ppm) UK NGCS SCO27 (65ppm) UK NGCS SCO28 (70ppm) UK NGCS SCO29 (75ppm) UK NGCS SCO29 (75ppm) UK NGCS SCO30 (80ppm) UK NGCS SC030 (80ppm) UK NGCS SC031 (90ppm) UK NGCS SCO32 (95ppm) UK NGCS SC033 (99ppm) UK NGCS SCO34 (100ppm) UK NGCS SCO35 (110ppm) UK NGCS SC036 (120ppm) UK NGCS SC037 (145ppm) UK NGCS SC037 (145ppm) UK NGCS SC038 (150ppm) UK NGCS SC038 (150ppm) UK NGCS SC039 (155ppm) UK NGCS SC039 (155ppm) UK NGCS SC040 (180ppm) UK NGCS SC041 (200ppm) UK NGCS SC041 (200ppm) UK NGCS SC042 (220ppm) UK NGCS SCO43 (250ppm) UK NGCS SC044 (300ppm) UK NGCS SC045 (360ppm) UK NGCS SCO46 (5ppc)
UK NGCS SCO47 (10ppc) UK NGCS SCO47 (10ppc) UK NGCS SCO48 (15ppc)
UK NGCS SCO49 (25ppc)
UK NGCS SCO50 (30ppc)
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UK NGCS SC052 (40ppc)
UK NGCS SC053 (48ppc)
UK NGCS SCO53 (48ppc)
UK NGCS SC054 (50ppc)
UK NGCS SCO54 (50ppc)
UK NGCS SCO55 (70ppc)
UK NGCS SC055 (70ppc)
UK NGCS SCO56 (75ppc)
UK NGCS SC057 (100ppc)

| $£ 0,000$ | $£ 0,093$ |
| :--- | :--- |
| $£ 0,000$ | $£ 0,103$ |
| $£ 0,000$ | $£ 0,113$ |
| $£ 0,000$ | $£ 0,123$ |
| $£ 0,000$ | $£ 0,132$ |
| $£ 0,000$ | $£ 0,143$ |
| $£ 0,000$ | $£ 0,152$ |
| $£ 0,000$ | $£ 0,161$ |
| $£ 0,000$ | $£ 0,181$ |
| $£ 0,000$ | $£ 0,230$ |
| $£ 0,000$ | $£ 0,278$ |
| $£ 0,000$ | $£ 0,278$ |
| $£ 0,000$ | $£ 0,327$ |
| $£ 0,000$ | $£ 0,376$ |
| $£ 0,000$ | $£ 0,386$ |
| $£ 0,000$ | $£ 0,424$ |
| $£ 0,000$ | $£ 0,473$ |
| $£ 0,000$ | $£ 0,483$ |
| $£ 0,000$ | $£ 0,522$ |
| $£ 0,000$ | $£ 0,522$ |
| $£ 0,000$ | $£ 0,570$ |
| $£ 0,000$ | $£ 0,570$ |
| $£ 0,000$ | $£ 0,619$ |
| $£ 0,000$ | $£ 0,668$ |
| $£ 0,000$ | $£ 0,716$ |
| $£ 0,000$ | $£ 0,765$ |
| $£ 0,000$ | $£ 0,765$ |
| $£ 0,000$ | $£ 0,815$ |
| $£ 0,000$ | $£ 0,815$ |
| $£ 0,000$ | $£ 0,912$ |
| $£ 0,000$ | $£ 0,961$ |
| $£ 0,000$ | $£ 0,999$ |
| $£ 0,000$ | $£ 1,009$ |
| $£ 0,000$ | $£ 1,107$ |
| $£ 0,000$ | $£ 1,204$ |
| $£ 0,000$ | $£ 1,447$ |
| $£ 0,000$ | $£ 1,447$ |
| $£ 0,000$ | $£ 1,496$ |
| $£ 0,000$ | $£ 1,496$ |
| $£ 0,000$ | $£ 1,545$ |
| $£ 0,000$ | $£ 1,545$ |
| $£ 0,000$ | $£ 1,788$ |
| $£ 0,000$ | $£ 1,983$ |
| $£ 0,000$ | $£ 1,983$ |
| $£ 0,000$ | $£ 2,177$ |
| $£ 0,000$ | $£ 2,469$ |
| $£ 0,000$ | $£ 2,957$ |
| $£ 0,000$ | $£ 3,541$ |
| $£ 0,049$ | $£ 0,035$ |
| $£ 0,097$ | $£ 0,035$ |
| $£ 0,097$ | $£ 0,035$ |
| $£ 0,146$ | $£ 0,035$ |
| $£ 0,243$ | $£ 0,035$ |
| $£ 0,292$ | $£ 0,035$ |
| $£ 0,341$ | $£ 0,035$ |
| $£ 0,389$ | $£ 0,035$ |
| $£ 0,467$ | $£ 0,035$ |
| $£ 0,467$ | $£ 0,035$ |
| $£ 0,487$ | $£ 0,035$ |
| $£ 0,487$ | $£ 0,035$ |
| $£ 0,681$ | $£ 0,035$ |
| $£ 0,035$ | $£ 0,035$ |
| $£ 0,035$ |  |


| UK NGCS SCO57 (100ppc) | £0,973 | £0,035 |
| :---: | :---: | :---: |
| UK NGCS SCO58 (145ppc) | £1,412 | £0,035 |
| UK NGCS SCO58 (145ppc) | £1,412 | £0,035 |
| UK NGCS SCO59 (150ppc) | £1,461 | £0,035 |
| UK NGCS SC059 (150ppc) | £1,461 | £0,035 |
| UK NGCS SC060 (200ppc) | £1,948 | £0,035 |
| UK NGCS SC060 (200ppc) | £1,948 | £0,035 |
| UK NGCS SCO61 (250ppc) | £2,434 | £0,035 |
| UK NGCS SC062 (300ppc) | £2,922 | £0,035 |
| UK NGCS SCO62 (300ppc) | £2,922 | £0,035 |
| UK NGCS SC063 (400ppc) | £3,895 | £0,035 |
| UK NGCS SCO64 (500ppc) | £4,870 | £0,035 |
| UK NGCS SC065 (600ppc) | £5,843 | £0,035 |
| UK NGCS SC066 (77ppc + 155ppm) | £0,750 | £1,545 |
| UK NGCS SC066 (77ppc + 155ppm) | £0,750 | £1,545 |
| UK NGCS SC067 (80ppc + 25ppm) | £0,779 | £0,278 |
| UK NGCS SC067 (80ppc + 25ppm) | £0,779 | £0,278 |
| UK NGCS SC068 (243ppm) | £0,000 | £2,401 |
| UK NGCS SC069 (350ppc + 10ppm) | £3,409 | £0,132 |
| UK NGCS SCO70 (243ppc + 243ppm) | £2,366 | £2,401 |
| UK NGCS SC073 (250ppm) | £0,000 | £2,469 |
| UK NGCS SCO74 (5ppc + 5ppm) | £0,049 | £0,084 |
| UK NGGS SC075 (10ppc + 10ppm) | £0,097 | £0,132 |
| UK NGCS SCO76 (40ppc + 40ppm) | £0,389 | £0,424 |
| UK NGCS SC076 (40ppc + 40ppm) | £0,389 | £0,424 |
| UK NGGS SC077 (70ppc + 70ppm) | £0,681 | £0,716 |
| UK NGCS SC078 (150ppc + 150ppm) | £1,461 | £1,496 |
| UK NGCS SC078 (150ppc + 150ppm) | £1,461 | £1,496 |
| UK NGCS SC079 (200ppc + 200ppm) | £1,948 | £1,983 |
| UK NGCS SC079 (200ppc + 200ppm) | £1,948 | £1,983 |
| UK NGCS SC081 (18ppm) | £0,000 | £0,210 |
| UK NGCS SC082 (22ppm) | £0,000 | £0,249 |
| UK NGCS SC083 (350ppm) | £0,000 | £3,444 |
| UK NGCS SC084 (250ppc + 75ppm) | £2,434 | £0,765 |
| UK NGCS SCO84 (250ppc + 75ppm) | £2,434 | £0,765 |
| UK NGCS SC085 (260ppc + 99ppm) | £2,532 | £0,999 |
| UK NGCS SCO86 (275ppc + 78ppm) | £2,678 | £0,795 |
| UK NGCS SC087 (300ppc + 130ppm) | £2,922 | £1,301 |
| UK NGCS SC088 (365ppc) | £3,555 | £0,035 |
| UK NGCS SC092 (7ppc +7ppm) | £0,068 | £0,103 |
| UK NGCS SCO93 (13ppc + 13ppm) | £0,126 | £0,161 |
| UK NGCS SC094 (80ppc +80ppm) | £0,779 | £0,815 |
| UK NGCS SC095 (100ppc + 100ppm) | £0,973 | £1,009 |
| UK NGCS SCO96 (300ppc+ 300ppm) | £2,922 | £2,957 |
| UK NGCS SC097 (360ppc + 50ppm) | £3,506 | £0,522 |
| UK NGCS SC098 (360ppc + 150ppm) | £3,506 | £1,496 |
| UK NGCS SC099 (360ppc + 200ppm) | £3,506 | £1,983 |
| UK NGCS SC100 (360ppc + 360ppm) | £3,506 | £3,541 |
| UK Pagers \& Voice Messaging | £0,000 | £0,036 |
| UK Personal Numbering pn1 | £0,000 | £0,207 |
| UK Personal Numbering pn7 | £0,526 | £0,042 |
| UK Premium Rate g6 | £0,000 | £0,099 |
| UK Special Services g21 | £0,230 | £0,165 |
| UK Timeline | £0,125 | £0,050 |
| UK Wi Fi Services 4 | £0,000 | £0,074 |
| UK Wi Fi Services 9 | £0,000 | £0,055 |


| Other Countries | $\begin{aligned} & \text { Per } \\ & \text { Call } \end{aligned}$ | Per minute | Per <br> SMS |
| :---: | :---: | :---: | :---: |
| Afghanistan Fixed | £0,000 | £0,171 |  |
| Afghanistan Mobile | £0,000 | £0,184 | £0,199 |
| Albania Fixed | £0,000 | £0,068 |  |
| Albania Mobile | £0,000 | £0,205 | £0,082 |
| Algeria Fixed | £0,000 | £0,118 |  |
| Algeria Mobile | £0,000 | £0,205 | £0,165 |
| American Samoa Fixed | £0,000 | £0,068 |  |
| Andorra Fixed | £0,000 | £0,045 |  |
| Andorra Mobile | £0,000 | £0,204 | £0,117 |
| Angola Fixed | £0,000 | £0,114 |  |
| Angola Mobile | £0,000 | £0,144 | £0,097 |
| Anguilla Fixed | £0,000 | £0,096 |  |
| Anguilla Mobile | £0,000 | £0,143 | £0,140 |
| Antarctic Territories Fixed | £0,000 | £0,654 |  |
| Antigua \& Barbuda Fixed | £0,000 | £0,098 |  |
| Antigua \& Barbuda Mobile | £0,000 | £0,100 | £0,113 |
| Argentina Fixed | £0,000 | £0,038 |  |
| Argentina Mobile | £0,000 | £0,074 | £0,108 |
| Armenia Fixed | £0,000 | £0,082 |  |
| Armenia Mobile | £0,000 | £0,132 | £0,113 |
| Aruba Fixed | £0,000 | £0,083 |  |
| Aruba Mobile | £0,000 | £0,157 | £0,113 |
| Ascension Island Fixed | £0,000 | £0,320 |  |
| Australia Fixed | £0,000 | £0,041 |  |
| Australia Mobile | £0,000 | £0,116 | £0,044 |
| Austria Fixed | £0,000 | £0,042 |  |
| Austria Mobile | £0,000 | £0,150 | £0,085 |
| Azerbaijan Fixed | £0,000 | £0,098 |  |
| Azerbaijan Mobile | £0,000 | £0,118 | £0,239 |
| Azores Fixed | £0,000 | £0,037 |  |
| Bahamas Fixed | £0,000 | £0,048 |  |
| Bahrain Fixed | £0,000 | £0,050 |  |
| Bahrain Mobile | £0,000 | £0,082 | £0,090 |
| Bangladesh Fixed | £0,000 | £0,057 |  |
| Bangladesh Mobile | £0,000 | £0,054 | £0,217 |
| Barbados Fixed | £0,000 | £0,000 |  |
| Barbados Mobile | £0,000 | £0,000 | £0,113 |
| Belarus Fixed | £0,000 | £0,162 |  |
| Belarus Mobile | £0,000 | £0,152 | £0,205 |
| Belgium Fixed | £0,000 | £0,044 |  |
| Belgium Mobile | £0,000 | £0,166 | £0,109 |
| Belize Fixed | £0,000 | £0,161 |  |
| Belize Mobile | £0,000 | £0,166 | £0,210 |
| Benin Fixed | £0,000 | £0,140 |  |
| Benin Mobile | £0,000 | £0,160 | £0,150 |
| Bermuda Fixed | £0,000 | £0,056 |  |
| Bhutan Fixed | £0,000 | £0,120 |  |
| Bolivia Fixed | £0,000 | £0,077 |  |
| Bolivia Mobile | £0,000 | £0,094 | £0,101 |
| Bosnia \& Herzegovina Fixed | £0,000 | £0,117 |  |
| Bosnia \& Herzegovina Mobile | £0,000 | £0,230 | £0,076 |
| Botswana Fixed | £0,000 | £0,078 |  |
| Botswana Mobile | £0,000 | £0,137 | £0,088 |
| Brazil Fixed | £0,000 | £0,048 |  |
| Brazil Mobile | £0,000 | £0,164 | £0,060 |
| Brunei Fixed | £0,000 | £0,052 |  |
| Brunei Mobile | £0,000 | £0,051 | £0,031 |
| Bulgaria Fixed | £0,000 | £0,044 |  |


| Bulgaria Mobile | £0,000 | £0,269 | £0,095 |
| :---: | :---: | :---: | :---: |
| Burkina Faso Fixed | £0,000 | £0,117 |  |
| Burundi Fixed | £0,000 | £0,087 |  |
| Burundi Mobile | £0,000 | £0,092 | £0,167 |
| Cambodia Fixed | £0,000 | £0,074 |  |
| Cambodia Mobile | £0,000 | £0,077 | £0,131 |
| Cameroon Fixed | £0,000 | £0,079 |  |
| Canada Fixed | £0,000 | £0,034 |  |
| Canary Islands Fixed | £0,000 | £0,036 |  |
| Cape Verde Island Fixed | £0,000 | £0,156 |  |
| Cape Verde Island Mobile | £0,000 | £0,199 | £0,111 |
| Cayman Islands Fixed | £0,000 | £0,073 |  |
| Central African Republic Fixed | £0,000 | £0,174 |  |
| Central African Republic Mobile | £0,000 | £0,226 | £0,086 |
| Chad Fixed | £0,000 | £0,120 |  |
| Chad Mobile | £0,000 | £0,118 | £0,185 |
| Chatham Islands Fixed | £0,000 | £0,039 |  |
| Chile Fixed | £0,000 | £0,044 |  |
| Chile Mobile | £0,000 | £0,109 | £0,098 |
| China Fixed | £0,000 | £0,035 |  |
| China Mobile | £0,000 | £0,035 | £0,048 |
| Colombia Fixed | £0,000 | £0,055 |  |
| Colombia Mobile | £0,000 | £0,090 | £0,052 |
| Comoros Fixed | £0,000 | £0,210 |  |
| Comoros Mobile | £0,000 | £0,301 | £0,158 |
| Congo Fixed | £0,000 | £0,104 |  |
| Congo Mobile | £0,000 | £0,109 | £0,185 |
| Cook Islands Fixed | £0,000 | £0,406 |  |
| Costa Rica Fixed | £0,000 | £0,061 |  |
| Costa Rica Mobile | £0,000 | £0,061 | £0,054 |
| Croatia Fixed | £0,000 | £0,044 |  |
| Croatia Mobile | £0,000 | £0,129 | £0,082 |
| Cuba Fixed | £0,000 | £0,653 |  |
| Cyprus North/Turkish Fixed | £0,000 | £0,080 |  |
| Cyprus South/Greek Fixed | £0,000 | £0,039 |  |
| Cyprus South/Greek Mobile | £0,000 | £0,057 | £0,081 |
| Czech Republic Fixed | £0,000 | £0,044 |  |
| Czech Republic Mobile | £0,000 | £0,159 | £0,066 |
| Denmark Fixed | £0,000 | £0,036 |  |
| Denmark Mobile | £0,000 | £0,150 | £0,051 |
| Diego Garcia Fixed | £0,000 | £0,595 |  |
| Djibouti Fixed | £0,000 | £0,245 |  |
| Djibouti Mobile | £0,000 | £0,246 | £0,113 |
| Dominica Fixed | £0,000 | £0,072 |  |
| Dominica Mobile | £0,000 | £0,162 | £0,113 |
| East Timor Fixed | £0,000 | £0,238 |  |
| East Timor Mobile | £0,000 | £0,245 | £0,089 |
| Ecuador Fixed | £0,000 | £0,097 |  |
| Ecuador Mobile | £0,000 | £0,148 | £0,262 |
| Egypt Fixed | £0,000 | £0,107 |  |
| Egypt Mobile | £0,000 | £0,091 | £0,170 |
| El Salvador Fixed | £0,000 | £0,089 |  |
| El Salvador Mobile | £0,000 | £0,091 | £0,113 |
| Equatorial Guinea Fixed | £0,000 | £0,172 |  |
| Equatorial Guinea Mobile | £0,000 | £0,181 | £0,091 |
| Eritrea Fixed | £0,000 | £0,194 |  |
| Eritrea Mobile | £0,000 | £0,195 | £0,097 |
| Estonia Fixed | £0,000 | £0,042 |  |
| Estonia Mobile | £0,000 | £0,262 | £0,054 |
| Ethiopia Fixed | £0,000 | £0,162 |  |
| Ethiopia Mobile | £0,000 | £0,195 | £0,160 |


| Faeroe Islands Fixed | £0,000 | £0,111 |  |
| :---: | :---: | :---: | :---: |
| Faeroe Islands Mobile | £0,000 | £0,193 | £0,034 |
| Falkland Islands Fixed | £0,000 | £0,310 |  |
| Fiji Fixed | £0,000 | £0,158 |  |
| Fiji Mobile | £0,000 | £0,167 | £0,111 |
| Finland Fixed | £0,000 | £0,051 |  |
| Finland Mobile | £0,000 | £0,108 | £0,053 |
| France Fixed | £0,000 | £0,047 |  |
| France Mobile | £0,000 | £0,268 | £0,087 |
| French Guiana Fixed | £0,000 | £0,063 |  |
| French Guiana Mobile | £0,000 | £0,224 | £0,134 |
| French Polynesia Fixed | £0,000 | £0,154 |  |
| Gabon Fixed | £0,000 | £0,159 |  |
| Gabon Mobile | £0,000 | £0,166 | £0,185 |
| Gambia Fixed | £0,000 | £0,195 |  |
| Gambia Mobile | £0,000 | £0,206 | £0,109 |
| Georgia Fixed | £0,000 | £0,058 |  |
| Georgia Mobile | £0,000 | £0,102 | £0,109 |
| Germany Fixed | £0,000 | £0,037 |  |
| Germany Mobile | £0,000 | £0,138 | £0,084 |
| Ghana Fixed | £0,000 | £0,068 |  |
| Ghana Mobile | £0,000 | £0,115 | £0,140 |
| Gibraltar Fixed | £0,000 | £0,056 |  |
| Gibraltar Mobile | £0,000 | £0,221 | £0,073 |
| Greece Fixed | £0,000 | £0,039 |  |
| Greece Mobile | £0,000 | £0,138 | £0,061 |
| Greenland Fixed | £0,000 | £0,262 |  |
| Greenland Mobile | £0,000 | £0,422 | £0,046 |
| Grenada Fixed | £0,000 | £0,088 |  |
| Grenada Mobile | £0,000 | £0,158 | £0,113 |
| Guadeloupe Fixed | £0,000 | £0,044 |  |
| Guadeloupe Mobile | £0,000 | £0,221 | £0,129 |
| Guam Fixed | £0,000 | £0,038 |  |
| Guatemala Fixed | £0,000 | £0,093 |  |
| Guatemala Mobile | £0,000 | £0,104 | £0,122 |
| Guinea Bissau Fixed | £0,000 | £0,344 |  |
| Guinea Bissau Mobile | £0,000 | £0,326 | £0,103 |
| Guinea Fixed | £0,000 | £0,147 |  |
| Guinea Mobile | £0,000 | £0,160 | £0,126 |
| Guyana Fixed | £0,000 | £0,217 |  |
| Guyana Mobile | £0,000 | £0,210 | £0,132 |
| Haiti Fixed | £0,000 | £0,116 |  |
| Haiti Mobile | £0,000 | £0,166 | £0,115 |
| Honduras Fixed | £0,000 | £0,113 |  |
| Honduras Mobile | £0,000 | £0,145 | £0,068 |
| Hong Kong Fixed | £0,000 | £0,040 |  |
| Hong Kong Mobile | £0,000 | £0,032 | £0,073 |
| Hungary Fixed | £0,000 | £0,039 |  |
| Iceland Fixed | £0,000 | £0,042 |  |
| Iceland Mobile | £0,000 | £0,190 | £0,061 |
| India Fixed | £0,000 | £0,069 |  |
| India Mobile | £0,000 | £0,062 | £0,054 |
| Indonesia Fixed | £0,000 | £0,075 |  |
| Indonesia Mobile | £0,000 | £0,092 | £0,254 |
| Iran Fixed | £0,000 | £0,079 |  |
| Iran Mobile | £0,000 | £0,087 | £0,175 |
| Iraq Fixed | £0,000 | £0,065 |  |
| Iraq Mobile | £0,000 | £0,105 | £0,151 |
| Ireland Fixed | £0,000 | £0,042 |  |
| Ireland Mobile | £0,000 | £0,216 | £0,069 |
| Israel Fixed | £0,000 | £0,037 |  |


| Israel Mobile | £0,000 | £0,081 | £0,143 |
| :---: | :---: | :---: | :---: |
| Italy Fixed | £0,000 | £0,040 |  |
| Italy Mobile | £0,000 | £0,255 | £0,049 |
| Ivory Coast Fixed | £0,000 | £0,149 |  |
| Ivory Coast Mobile | £0,000 | £0,142 | Not available |
| Jamaica Fixed | £0,000 | £0,084 |  |
| Jamaica Mobile (Centennial) | £0,000 | £0,158 | £0,113 |
| Japan Fixed | £0,000 | £0,042 |  |
| Japan Mobile | £0,000 | £0,111 | £0,079 |
| Jordan Fixed | £0,000 | £0,049 |  |
| Jordan Mobile | £0,000 | £0,091 | £0,175 |
| Kazakhstan Fixed | £0,000 | £0,093 |  |
| Kazakhstan Mobile | £0,000 | £0,112 | £0,422 |
| Kenya Fixed | £0,000 | £0,086 |  |
| Kenya Mobile | £0,000 | £0,106 | £0,185 |
| Kiribati Fixed | £0,000 | £0,364 |  |
| Kiribati Mobile | £0,000 | £0,383 | £0,095 |
| Kosovo Fixed | £0,000 | £0,072 |  |
| Kuwait Fixed | £0,000 | £0,074 |  |
| Kuwait Mobile | £0,000 | £0,104 | £0,172 |
| Kyrgyzstan Fixed | £0,000 | £0,093 |  |
| Kyrgyzstan Mobile | £0,000 | £0,098 | £0,200 |
| Laos Fixed | £0,000 | £0,062 |  |
| Latvia Fixed | £0,000 | £0,047 |  |
| Latvia Mobile | £0,000 | £0,134 | £0,052 |
| Lebanon Fixed | £0,000 | £0,090 |  |
| Lebanon Mobile | £0,000 | £0,141 | £0,116 |
| Lesotho Fixed | £0,000 | £0,132 |  |
| Lesotho Mobile | £0,000 | £0,169 | £0,108 |
| Liberia Fixed | £0,000 | £0,193 |  |
| Liberia Mobile | £0,000 | £0,139 | £0,085 |
| Libya Fixed | £0,000 | £0,150 |  |
| Libya Mobile | £0,000 | £0,195 | £0,242 |
| Liechtenstein Fixed | £0,000 | £0,059 |  |
| Liechtenstein Mobile | £0,000 | £0,327 | £0,060 |
| Lithuania Fixed | £0,000 | £0,058 |  |
| Lithuania Mobile | £0,000 | £0,130 | £0,047 |
| Luxembourg Fixed | £0,000 | £0,039 |  |
| Macao Fixed | £0,000 | £0,054 |  |
| Macao Mobile | £0,000 | £0,054 | £0,041 |
| Macedonia Fixed | £0,000 | £0,067 |  |
| Macedonia Mobile | £0,000 | £0,207 | Not available |
| Madagascar Fixed | £0,000 | £0,125 |  |
| Madagascar Mobile | £0,000 | £0,153 | £0,253 |
| Malawi Fixed | £0,000 | £0,107 |  |
| Malawi Mobile | £0,000 | £0,129 | £0,185 |
| Malaysia Fixed | £0,000 | £0,040 |  |
| Malaysia Mobile | £0,000 | £0,051 | £0,090 |
| Maldives Fixed | £0,000 | £0,099 |  |
| Maldives Mobile | £0,000 | £0,174 | £0,063 |
| Mali Fixed | £0,000 | £0,138 |  |
| Mali Mobile | £0,000 | £0,145 | £0,112 |
| Malta Fixed | £0,000 | £0,065 |  |
| Malta Mobile | £0,000 | £0,182 | £0,080 |
| Marshall Islands Fixed | £0,000 | £0,183 |  |
| Martinique Fixed | £0,000 | £0,044 |  |
| Martinique Mobile | £0,000 | £0,203 | £0,119 |
| Mauritania Fixed | £0,000 | £0,151 |  |
| Mauritania Mobile | £0,000 | £0,161 | £0,158 |
| Mauritius Fixed | £0,000 | £0,104 |  |
| Mauritius Mobile | £0,000 | £0,108 | £0,128 |


| Mexico Fixed | £0,000 | £0,079 |  |
| :---: | :---: | :---: | :---: |
| Mexico Mobile | £0,000 | £0,116 | £0,054 |
| Micronesia Fixed | £0,000 | £0,154 |  |
| Moldova Fixed | £0,000 | £0,098 |  |
| Moldova Mobile | £0,000 | £0,151 | £0,084 |
| Monaco Fixed | £0,000 | £0,038 |  |
| Monaco Mobile | £0,000 | £0,169 | £0,129 |
| Mongolia Fixed | £0,000 | £0,079 |  |
| Mongolia Mobile | £0,000 | £0,112 | £0,158 |
| Montserrat Fixed | £0,000 | £0,104 |  |
| Morocco Fixed | £0,000 | £0,121 |  |
| Morocco Mobile | £0,000 | £0,199 | £0,144 |
| Mozambique Fixed | £0,000 | £0,085 |  |
| Mozambique Mobile | £0,000 | £0,099 | £0,113 |
| Myanmar Fixed | £0,000 | £0,216 |  |
| Namibia Fixed | £0,000 | £0,078 |  |
| Namibia Mobile | £0,000 | £0,158 | £0,062 |
| Nauru Fixed | £0,000 | £0,654 |  |
| Nepal Fixed | £0,000 | £0,127 |  |
| Nepal Mobile | £0,000 | £0,130 | £0,154 |
| Netherlands Antilles Fixed | £0,000 | £0,102 |  |
| Netherlands Antilles Mobile | £0,000 | £0,102 | £0,141 |
| Netherlands Fixed | £0,000 | £0,042 |  |
| Netherlands Mobile | £0,000 | £0,163 | £0,073 |
| New Caledonia Fixed | £0,000 | £0,189 |  |
| New Caledonia Mobile | £0,000 | £0,210 | £0,128 |
| New Zealand Fixed | £0,000 | £0,040 |  |
| New Zealand Mobile | £0,000 | £0,174 | £0,090 |
| Nicaragua Fixed | £0,000 | £0,105 |  |
| Nicaragua Mobile | £0,000 | £0,166 | £0,069 |
| Niger Fixed | £0,000 | £0,100 |  |
| Niger Mobile (Telecel) | £0,000 | £0,106 | £0,185 |
| Nigeria Fixed | £0,000 | £0,103 |  |
| Nigeria Mobile | £0,000 | £0,112 | £0,185 |
| Niue Fixed | £0,000 | £0,416 |  |
| Norfolk Islands Fixed | £0,000 | £0,654 |  |
| North Korea Fixed | £0,000 | £0,491 |  |
| Norway Fixed | £0,000 | £0,041 |  |
| Norway Mobile | £0,000 | £0,158 | £0,045 |
| Oman Fixed | £0,000 | £0,120 |  |
| Oman Mobile | £0,000 | £0,140 | £0,108 |
| Pakistan Fixed | £0,000 | £0,046 |  |
| Pakistan Mobile | £0,000 | £0,047 | £0,154 |
| Palau Fixed | £0,000 | £0,159 |  |
| Palestine Fixed | £0,000 | £0,189 |  |
| Palestine Mobile | £0,000 | £0,155 | £0,257 |
| Panama Fixed | £0,000 | £0,043 |  |
| Panama Mobile | £0,000 | £0,095 | £0,113 |
| Papua New Guinea Fixed | £0,000 | £0,257 |  |
| Papua New Guinea Mobile | £0,000 | £0,258 | £0,121 |
| Paraguay Fixed | £0,000 | £0,076 |  |
| Paraguay Mobile | £0,000 | £0,098 | £0,061 |
| Peru Fixed | £0,000 | £0,046 |  |
| Peru Mobile | £0,000 | £0,108 | £0,086 |
| Philippines Fixed | £0,000 | £0,105 |  |
| Philippines Mobile | £0,000 | £0,113 | £0,136 |
| Poland Fixed | £0,000 | £0,038 |  |
| Poland Mobile | £0,000 | £0,089 | £0,048 |
| Portugal Fixed | £0,000 | £0,037 |  |
| Portugal Mobile | £0,000 | £0,144 | £0,055 |
| Puerto Rico Fixed | £0,000 | £0,037 |  |


| Qatar Fixed | £0,000 | £0,134 |  |
| :---: | :---: | :---: | :---: |
| Qatar Mobile | £0,000 | £0,148 | £0,081 |
| Reunion Fixed | £0,000 | £0,043 |  |
| Reunion Mobile | £0,000 | £0,138 | Not available |
| Romania Fixed | £0,000 | £0,041 |  |
| Romania Mobile | £0,000 | £0,094 | £0,073 |
| Russia Fixed | £0,000 | £0,051 |  |
| Russia Mobile | £0,000 | £0,054 | Not available |
| Rwanda Fixed | £0,000 | £0,097 |  |
| Rwanda Mobile | £0,000 | £0,094 | £0,185 |
| San Marino Fixed | £0,000 | £0,046 |  |
| Sao Tome \& Principe Fixed | £0,000 | £0,555 |  |
| Saudi Arabia Fixed | £0,000 | £0,082 |  |
| Saudi Arabia Mobile | £0,000 | £0,113 | £0,099 |
| Senegal Fixed | £0,000 | £0,119 |  |
| Senegal Mobile | £0,000 | £0,174 | £0,160 |
| Serbia \& Montenegro Fixed | £0,000 | £0,115 |  |
| Serbia \& Montenegro Mobile | £0,000 | £0,219 | £0,105 |
| Serbia Fixed | £0,000 | £0,074 |  |
| Serbia Mobile | £0,000 | £0,177 | £0,105 |
| Seychelles Fixed | £0,000 | £0,081 |  |
| Seychelles Mobile | £0,000 | £0,081 | £0,047 |
| Sierra Leone Fixed | £0,000 | £0,126 |  |
| Sierra Leone Mobile | £0,000 | £0,225 | £0,113 |
| Singapore Fixed | £0,000 | £0,036 |  |
| Singapore Mobile | £0,000 | £0,036 | £0,056 |
| Slovakia Fixed | £0,000 | £0,042 |  |
| Slovakia Mobile | £0,000 | £0,159 | £0,082 |
| Slovenia Fixed | £0,000 | £0,044 |  |
| Slovenia Mobile | £0,000 | £0,188 | £0,121 |
| Solomon Islands Fixed | £0,000 | £0,372 |  |
| Somalia Fixed | £0,000 | £0,301 |  |
| South Africa Fixed | £0,000 | £0,059 |  |
| South Africa Mobile | £0,000 | £0,112 | £0,038 |
| South Korea Fixed | £0,000 | £0,045 |  |
| South Korea Mobile | £0,000 | £0,060 | £0,053 |
| Spain Fixed | £0,000 | £0,039 |  |
| Spain Mobile | £0,000 | £0,152 | £0,050 |
| Sri Lanka Fixed | £0,000 | £0,091 |  |
| Sri Lanka Mobile | £0,000 | £0,097 | £0,219 |
| St. Helena Fixed | £0,000 | £0,363 |  |
| St. Kitts \& Nevis Fixed | £0,000 | £0,108 |  |
| St. Kitts \& Nevis Mobile | £0,000 | £0,147 | £0,113 |
| St. Lucia Fixed | £0,000 | £0,092 |  |
| St. Lucia Mobile | £0,000 | £0,154 | £0,113 |
| St. Pierre Fixed | £0,000 | £0,106 |  |
| St. Vincents Fixed | £0,000 | £0,092 |  |
| St. Vincents Mobile | £0,000 | £0,155 | £0,113 |
| Sudan Fixed | £0,000 | £0,094 |  |
| Sudan Mobile | £0,000 | £0,097 | £0,172 |
| Suriname Fixed | £0,000 | £0,143 |  |
| Suriname Mobile | £0,000 | £0,145 | £0,113 |
| Swaziland Fixed | £0,000 | £0,070 |  |
| Swaziland Mobile | £0,000 | £0,157 | £0,095 |
| Sweden Fixed | £0,000 | £0,038 |  |
| Sweden Mobile | £0,000 | £0,116 | £0,045 |
| Switzerland Fixed | £0,000 | £0,041 |  |
| Switzerland Mobile | £0,000 | £0,207 | £0,072 |
| Syria Fixed | £0,000 | £0,128 |  |
| Syria Mobile | £0,000 | £0,148 | £0,181 |
| Taiwan Fixed | £0,000 | £0,037 |  |


| Taiwan Mobile | £0,000 | £0,072 | £0,081 |
| :---: | :---: | :---: | :---: |
| Tajikstan Fixed | £0,000 | £0,092 |  |
| Tajikstan Mobile | £0,000 | £0,093 | £0,230 |
| Tanzania Fixed | £0,000 | £0,103 |  |
| Tanzania Mobile | £0,000 | £0,098 | £0,185 |
| Thailand Fixed | £0,000 | £0,037 |  |
| Thailand Mobile | £0,000 | £0,037 | £0,029 |
| Togo Fixed | £0,000 | £0,225 |  |
| Togo Mobile | £0,000 | £0,227 | £0,057 |
| Tokelau Fixed | £0,000 | £0,439 |  |
| Tonga Fixed | £0,000 | £0,116 |  |
| Trinidad \& Tobago Fixed | £0,000 | £0,072 |  |
| Trinidad \& Tobago Mobile | £0,000 | £0,100 | £0,129 |
| Tunisia Fixed | £0,000 | £0,142 |  |
| Tunisia Mobile | £0,000 | £0,228 | £0,167 |
| Turkey Fixed | £0,000 | £0,050 |  |
| Turkey Mobile | £0,000 | £0,149 | £0,079 |
| Turkmenistan Fixed | £0,000 | £0,096 |  |
| Turkmenistan Mobile | £0,000 | £0,102 | £0,122 |
| Turks \& Caicos Islands Fixed | £0,000 | £0,093 |  |
| Turks \& Caicos Islands Mobile | £0,000 | £0,169 | £0,113 |
| Tuvalu Fixed | £0,000 | £0,372 |  |
| Uganda Fixed | £0,000 | £0,095 |  |
| Uganda Mobile | £0,000 | £0,117 | £0,185 |
| Ukraine Fixed | £0,000 | £0,084 |  |
| Ukraine Mobile | £0,000 | £0,092 | £0,141 |
| United Arab Emirates Fixed | £0,000 | £0,129 |  |
| United Arab Emirates Mobile | £0,000 | £0,131 | £0,110 |
| Uruguay Fixed | £0,000 | £0,066 |  |
| Uruguay Mobile | £0,000 | £0,136 | £0,084 |
| USA (Hawaii) Fixed | £0,000 | £0,043 |  |
| USA Fixed | £0,000 | £0,035 |  |
| Uzbekistan Fixed | £0,000 | £0,073 |  |
| Uzbekistan Mobile | £0,000 | £0,073 | £0,235 |
| Vanuatu Fixed | £0,000 | £0,309 |  |
| Venezuela Fixed | £0,000 | £0,042 |  |
| Venezuela Mobile | £0,000 | £0,107 | £0,092 |
| Vietnam Fixed | £0,000 | £0,066 |  |
| Vietnam Mobile | £0,000 | £0,069 | £0,119 |
| Virgin Islands (USA) Fixed | £0,000 | £0,037 |  |
| Wallis \& Futuna Fixed | £0,000 | £0,295 |  |
| Western Samoa Fixed | £0,000 | £0,206 |  |
| Western Samoa Mobile | £0,000 | £0,278 | £0,108 |
| Yemen Fixed | £0,000 | £0,117 |  |
| Yemen Mobile | £0,000 | £0,118 | £0,197 |
| Zambia Fixed | £0,000 | £0,058 |  |
| Zambia Mobile | £0,000 | £0,117 | £0,185 |
| Zimbabwe Fixed | £0,000 | £0,065 |  |
| Zimbabwe Mobile (Econet) | £0,000 | £0,275 | £0,140 |

