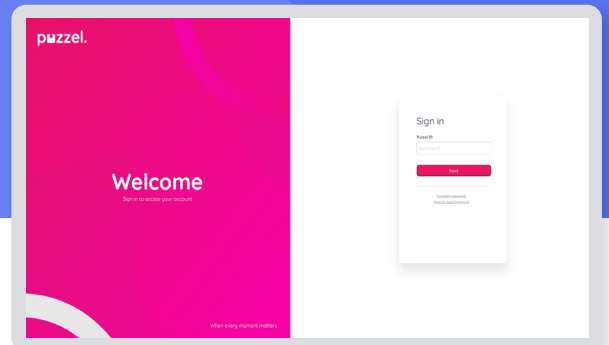


Puzzel ID

Part of a continuously evolving contact centre



Simplified sign-in for an even better experience

Access all Puzzel products with ONE sign-in

A continuously evolving platform

Puzzel is committed to continuously evolving. Puzzel ID will offer a powerful new identity and access management solution that will work across all Puzzel applications.

A simplified log in process

The sign-in process becomes even simpler as it will no longer contain a Customer ID. Instead, users will need a specified email address, known as Puzzel ID, and a password.

Access across various platforms in one click

Jumping from one Puzzel product to the next will be done in a matter of seconds and with minimum clicks for a smoother, more convenient experience.

Synchronising the information that matters

Changes around Puzzel ID implementation will empower our clients to automatically synchronise current organisational users and groups directory.



Why Puzzel ID?



- ✓ **Save time and effort when toggling between applications**
Signing in made simpler - a one click jump from one application to the next means less time - and less effort - to access your go-to contact centre tools.
- ✓ **Benefit from more automation**
Users and groups can be synchronised for a standardised approach across Puzzel software.
- ✓ **The highest level of user's data security is top of mind**
We continue to draw from industry standards and best practices to address evolving security requirements.

About Puzzel

Puzzel is the leading European provider of cloud contact centre solutions. Every day, more than 1,200 organisations across more than 40 countries use our software to deliver smart experiences, blending the powers of people and technology to serve customers efficiently, effectively and with empathy. Puzzel is the CCaaS provider organisations trust when every moment matters.

